

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Shriniwas Lohia

Serial No.:

09/436,920

Filing Date:

November 9, 1999

Group Art Unit:

2141

Examiner:

Adnan M. Mirza

Title:

SYSTEM FOR COMMUNICATING MANAGEMENT

INFORMATION AND METHOD OF OPERATION

RECEIVED

FEB 0 2 2004

Technology Center 2100

MAIL STOP APPEAL BRIEF - PATENTS Commissioner of Patents PO Box 1450 Alexandria, VA 22313-1450

Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Appeal Brief including Appendixes A through C (81 pages) in triplicate, a check in the amount of \$330.00 to cover the cost of the Appeal Brief, Baker Botts return postcard (1 postcard), and this Certificate of Mailing (1 page) are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. § 1.10 on this 27th day of January 2004 and is addressed to the Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450.

Willie Tiles
Willie Jiles

Express Mail Receipt No. EV 324647565 US